Pre-Screening Desk

All individuals entering a Revere Health Building must be asked the following questions. Please wait for a response between EACH question.

1. Do you have a scheduled visit?
   
   *If not, have them call the office to request an appointment. We are not allowing patients without an appointment in at this time.*

2. Do you have a fever?
3. Do you have a cough?
4. Do you have any shortness of breath?
5. Have you been notified by the Health Department, your employer or school to self-quarantine?
6. Have you been exposed to anyone with known or suspected coronavirus?

If they answer “NO” to ALL questions, they may enter.

If they answer “YES” to ANY question:

Ask “Where is your appointment today?” If they are going to a specialist, ask them if they have a Revere Health Primary Care provider.

Then, inform them that you cannot let them enter at that time. Let them know you will give them the phone number to the office they were going to and their primary care provider’s number in order to call and inform the offices of their symptoms.

Look up the office number in the directory and write the number(s) down on the cards provided.

If their primary care provider is not a Revere provider, instruct them to contact their PCP to inform them of their symptoms.

If a patient answers yes to all questions and a provider has determined the patient needs to be seen, the patient is to call the office, and a staff member from the office will come and escort the patient to the office.

For DaVita Dialysis patients that do not pass the screening process, write down the following number for them to call so a staff member can escort them up based upon their triage.

- Provo: 801-373-5400
- American Fork: 801-763-1304
- Salem: 801-798-7903